# Development Pathways



Every person at Lady of the Vale plays a vital role in ensuring our residents are happy, well cared for and feel at home during their time with us.

That's why we invest in each member of our teams to provide the support, training and qualifications needed to ensure you can be the best you can be for our residents.

### Learning & Development

From day one you will begin your personal development journey with us. Through a combination of blended learning techniques such as face-toface training, virtual workshops and video-based e-learning, we will help you gain new skills and knowledge that will give you the ability, confidence and compassion to deliver outstanding care.

## Coaching & Support

We are very proud of the many ways in which we support our teams to reach their full potential - the success of which is clearly reflected in our focus on internal promotions, progress and people staying with us.

From Apprentices earning permanent positions to carers working their way up to Home and Regional Manager positions; we recognise the importance of progression and investing in your future. That's why you'll have a great induction and mentor when you start with us and access to additional support coaching should you need it.

#### Apprenticeships & Qualifications

We encourage you to advance your qualifications and apprenticeships to further enhance your learning and understanding of your role. We support apprenticeships and qualifications for all our roles including from Level 2 to Level 5 in Adult Social Care related courses.

#### Below is examples of development pathway courses we can offer;

Role	Development Pathways
Management/Team Leaders	Level 3 - Team Leader Management Level 4 - Lead Practitioner in Adult Care Level 5 - Leader in Adult Care
Clinical Support Assistant	Level 3 - Lead Adult Care Worker Clinical Skills Course & Development Programme
Administrator	Level 3 - Business Administration
Maintenance	Level 2 - Diploma in Property Maintenance
Lifestyle Support	Level 2 - Adult Care Worker Level 3 - Lead Adult Care Worker Level 3 - Team Leader Management
Kitchen	Level 2 - Healthcare Support Services Level 2 - Food Safety & Hygiene Level 3 - Food Safety & Hygiene (Supervisor)
Nurse	Level 3 - Team Leader Management Level 4 - Lead Practitioner in Adult Care Level 5 - Leader in Adult Care
Care Assistant	Level 2 - Adult Care Worker
Senior Carer	Level 3 - Lead Adult Care Worker Level 3 - Team Leader Management
Domestic	Level 2 - Healthcare Support Services Level 2 - Adult Care Worker

This is in addition to regular face to face training and other learning such as workshops and e-learning.